



Expanding your MFP capabilities

HP Workpath apps

HP Workpath apps are transforming the capabilities of HP MFPs. Now you can have apps created or customised for your unique business needs. By allowing independent developers to create hyper-localised, use-specific apps that work right from your current MFPs,¹ HP is disrupting the industry by vastly expanding the capabilities of modern print devices.

Workpath apps offer a variety of capabilities for streamlined digitisation workflows and securing confidential information—while creating an intuitive user experience.

Developing traditional modules for print applications is costly and complex, which prevents many organisations from commissioning apps to improve their users' workflow. By offering the Workpath library of apps, HP is creating user experiences that are closer to a mobile app experience, with vendor-specific solutions.



Reduced workflow steps

Working directly in the MFP touchscreen interface eliminates unnecessary steps during handling of each document.



Designed for security

Instead of exposing sensitive data in emails and hard drives, scans can be securely transferred from the MFP to the third-party repository.



Intuitive experiences

Users enjoy the familiar look, feel, and functions they are used to seeing in their third-party software.





Greater efficiencies

By greatly reducing the number of workflow steps and offering a single sign-on, Workpath apps can save time and money. Eliminating several small steps helps to create substantial time savings when multiplied across user groups and over time. This also improves users' ability to quickly search for their digital content and send files electronically.

Making it easier for users to convert paper into digital content helps organisations to accelerate digitisation. Improving access to content while simplifying document processing supports today's mobile workforce. Streamlining workflows also reduces the chances of data-entry errors, especially when processing many documents.

Integrating apps into existing MFPs maximises value for teams—and may even reduce the need for additional office equipment, such as desktop computers to support document processing. Costs of managing software and on-premise servers may also be minimised.



1

Ask your print services provider to enable the Workpath apps platform on your MFPs.

You can then work with your print service provider to understand the ever-expanding catalogue of apps available to your business.

2

Select the apps that will give your users the most convenience and time savings.

3

Have your service provider install the selected apps.

Like mobile apps, some will be offered at no charge, while others may have a subscription fee associated with the Workpath app.



Designed for security

Before an app is made available on the Workpath platform, it must pass rigorous HP verification and validation processes to help ensure app security. Only then is it whitelisted and added to the app library for HP MFPs—the world’s most secure printers.²

The app platform is protected by HP Sure Start, which blocks attacks against the core platform. Each app runs inside a “container” on the device, which can only connect with networks through APIs that are determined by HP.

Because MFPs are shared among many users, Workpath apps are managed by the organisation’s print services provider. Active app monitoring and revocation for outdated apps helps ensure access to only safe app versions. This minimises overall app administration and means that only apps selected by the organisation’s management are installed—helping you save time and money.

These robust security measures mean that all Workpath apps have been tested for vulnerabilities. HP digitally signs and whitelists each app, helping you to be sure that it’s still in its original form and will not compromise your device.

Intuitive experience

Apps are integrated into the MFP touchscreen much like mobile device apps. Instead of relying on a computer to connect paper documentation with content systems, the MFP can now connect directly to systems and dramatically simplify workflow processes. Users can send scanned images to their chosen repository, or print documents directly from the MFP control panel. Workpath apps are designed to easily integrate with typical cloud repositories such as Microsoft® OneDrive® for Business SharePoint®, as well as commonly used industry-specific solutions like iManage, Clio, Sage, and Concur.³

Apps range from those offering basic functions, such as delivering scans to a repository, to apps that allow for some customisation, to those developed specifically for one unique use. This ability to hyper-customise means that some apps may only be offered in applicable locations.

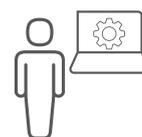
Current workflow



1. Authenticate at the device
2. Select email function
3. Enter email address
4. Scan document



5. Walk back to PC
6. Open email
7. Download attachment
8. Delete email



9. Log onto application
10. Select client or case
11. Upload document
12. Enter required data
13. Delete document from PC

Workpath app workflow



1. Authenticate at the device
2. Select app
3. Scan the document into the automated digital workflow



Think differently about your printer

Workpath apps make it easier and quicker to work at HP MFPs. HP works with a growing number of widely used SaaS solution developers to create apps that integrate directly with their solutions. Independent developers are also creating innovative applications with new functionalities and use cases for HP MFPs, such as advanced workflow onboarding, pay-for-print kiosks, and shipping stations.

As the app library grows, organisations may find exactly what they need in an existing app—or they can work with their print services provider to customise or create an app for their unique needs. HP offers a service for customising existing apps or developing new ones.

HP is leading in the digital transformation by developing apps for specific industries, as well as commonly used back-office software solutions.

Developers have created industry-specific apps, like Icon DICOM for healthcare, Moodle for education, and Scan for SmartVault for finance.

Transforming for today and the future

The Workpath app platform enables organisations to transform their shared MFP into an asset that adds functionality for the entire team or department.

Not only are Workpath apps enhancing the traditional uses of the printer, they are evolving and shaping the printer's future much as smartphones have shaped the uses of the telephone.

By creating app interfaces at the MFP that are similar to the mobile app experience, HP devices can offer the type of user experience that today's diverse workforce expects.

Learn more
hp.com/go/getupdated



Unlimited possibilities to enhance the usage of MFPs

- Use mobile to pay for prints and scans at the device with no additional hardware
- Weigh parcels and print customised postage labels with shipping solutions
- Enable kiosk printing and scanning
- Use the MFP's computing power for edge processing
- Connect MFPs to new cloud services that leverage artificial intelligence and machine learning

¹ Not all MFPs may be compatible with Workpath apps. Not all apps may be available in all locations.

² HP's most advanced embedded security features are available on HP Enterprise-class and Managed devices with FutureSmart firmware 4.5 or above and is based on HP review of 2018 published embedded security features of competitive in-class printers. Only HP offers a combination of security features for integrity checking down to the BIOS with self-healing capabilities. For a list of compatible products, visit: hp.com/go/PrintersThatProtect. For more information, visit: hp.com/go/printersecurityclaims.

³ Partnerships at launch: Google Drive™, OneDrive® for Business, OneDrive for Personal, SharePoint®, Box, iManage, and Clio.

